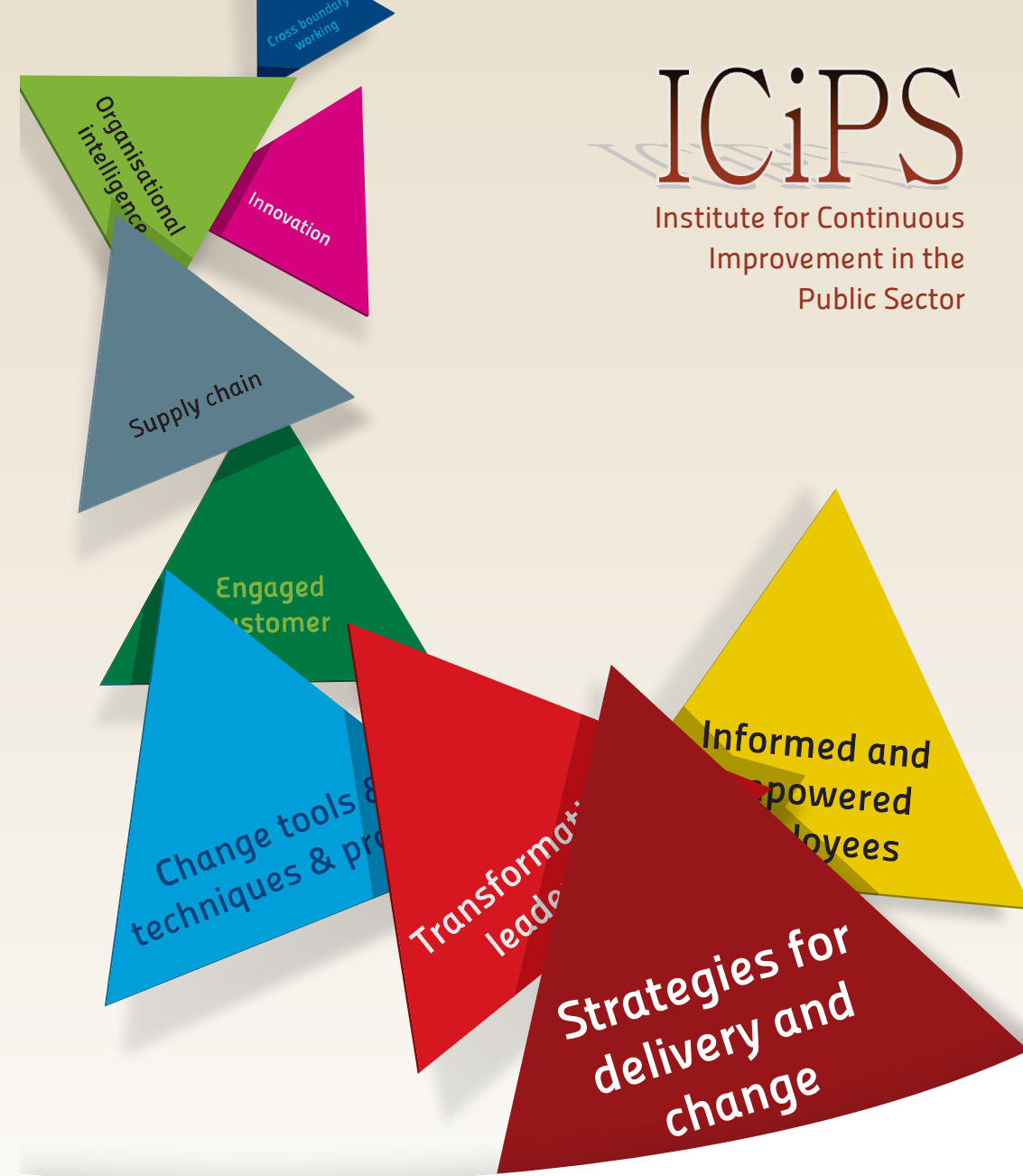


ICiPS

Institute for Continuous
Improvement in the
Public Sector



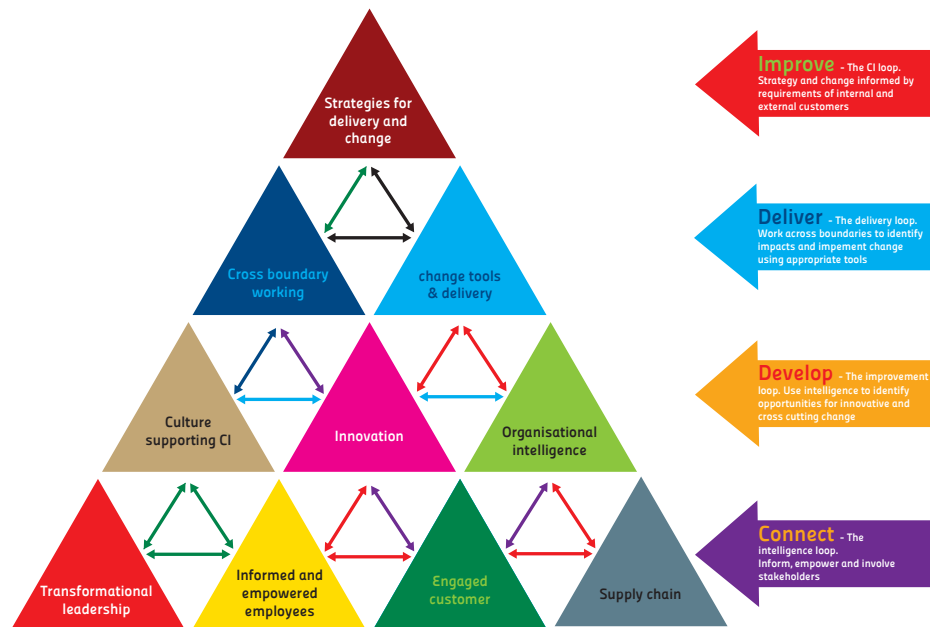
ICiPS

www.icips.org
info@icips.org

CONTINUOUS IMPROVEMENT MATURITY ASSESSMENT

The closer your links the more effective your continuous improvement activities

Coming together to make change happen



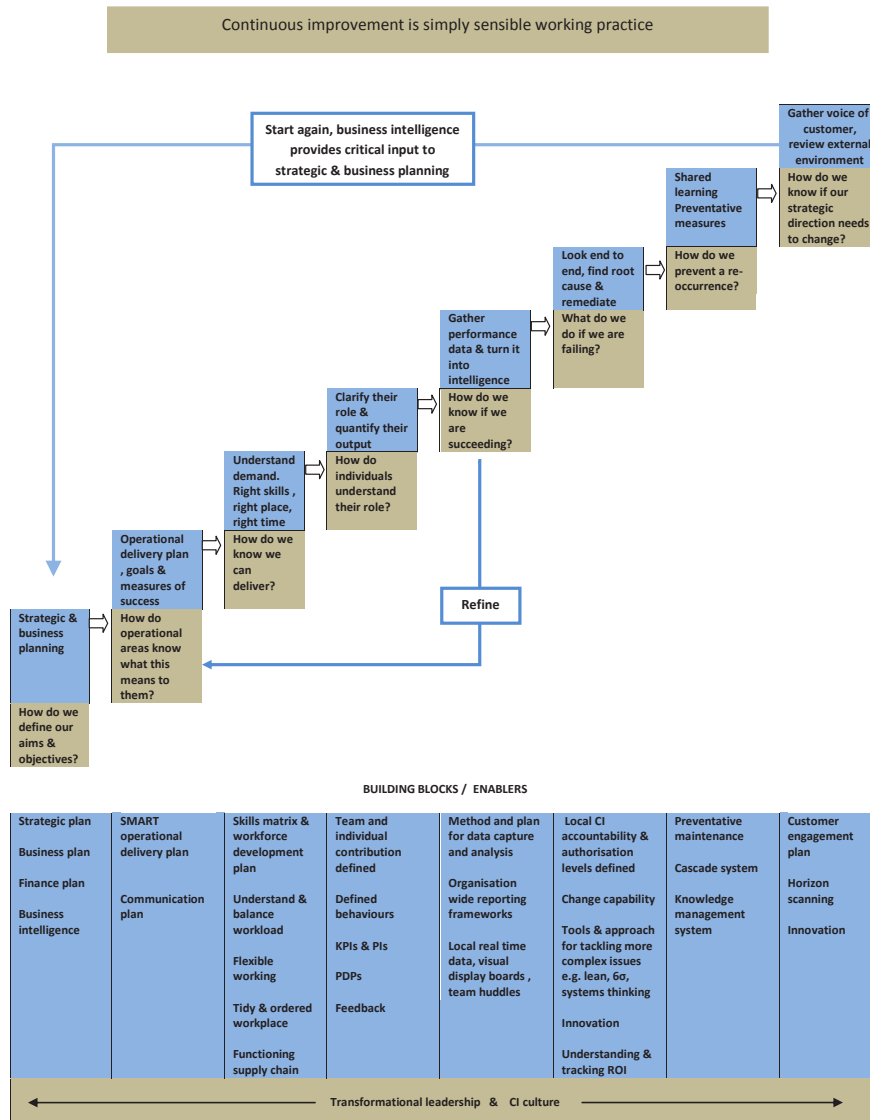
Why follow the ICiPS pathway?

- Recognises that every organisation is different
- Allows organisations to incorporate their unique characteristics
- Engages the entire organisation
- Explores links between supply chain, enablers and individuals
- Encourages reflection at individual, organisational and supply chain levels
- A tool for discussion and improvement not just a measure
- Non prescriptive
- Easy to understand and to use
- Can be used as a development tool at any time

Steps to success

Ensuring the tool drives improvement.

1. Decide why you want to undertake this activity and how results will be used
2. Agree who will be the central point of contact for co-ordinating the results
3. Decide who will participate and at what level; as a minimum it is suggested that every functional area within the organisation takes part including support functions
4. Communicate to ensure everyone understands the aims and objectives, the role they will play and how the results will be used
5. Allocate the questionnaire and ensure people have time to reflect on what has worked well and why, and to agree improvement objectives
6. Submit results to ICiPS for analysis
7. Hold a session to look at results across the organisation to learn from each other, agree cross cutting, team and individual improvement initiatives
8. Complete a SMART action plan
9. Repeat on a regular basis

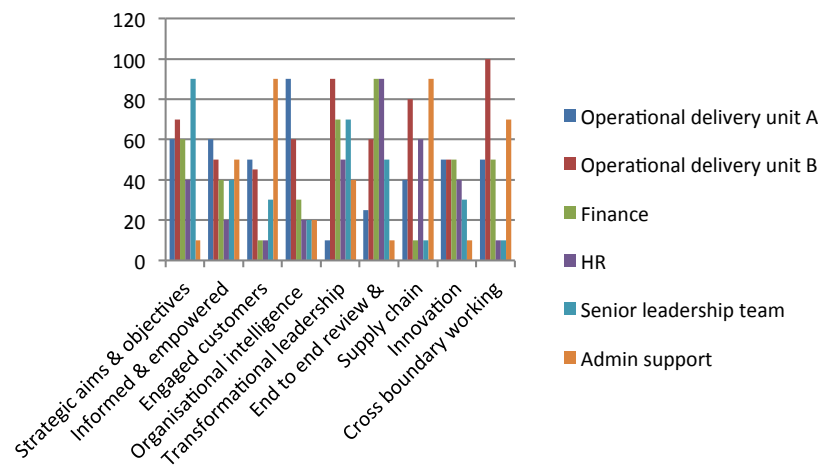


Your results

A radar chart shows performance in each participating area of the organisation.



Results across the organisation are presented in a bar chart.



What's included in the package?

A small set up fee includes everything you need to ensure success:

- A half day workshop to plan the introduction of the model
- Assessment guidance & questionnaire
- Slide deck introducing the scheme for use within your organisation
- Action plan template
- Slide deck for reflection workshops
- One analysis of results across the organisation
- Annual licence

In subsequent years a small annual licence fee is payable which includes:

- Annual analysis of results across the organisation
- Refreshed support materials
- Support and advice

Discounts apply for ICiPS members. For costs please contact info@icips.org