

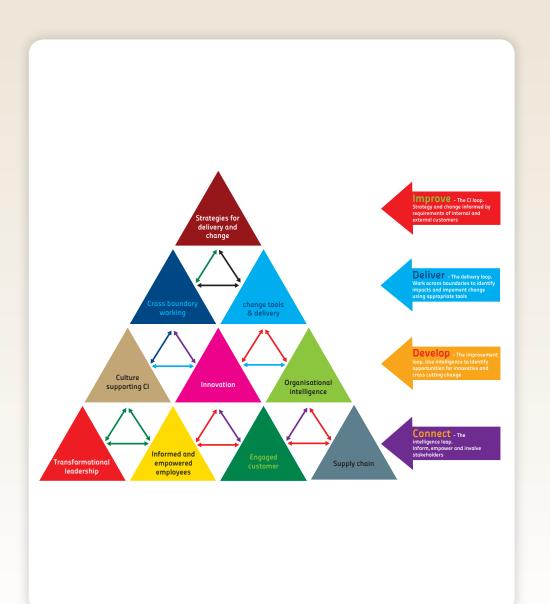


www.icips.org info@icips.org

CONTINUOUS IMPROVEMENT MATURITY ASSESSMENT

The closer your links the more effective your continuous improvement activities

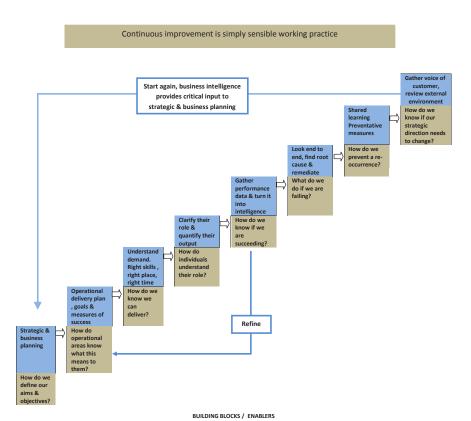
Coming together to make change happen



Why follow the ICiPS pathway?

- Recognises that every organisation is different
- Allows organisations to incorporate their unique characteristics
- Engages the entire organisation
- Explores links between supply chain, enablers and individuals
- Encourages reflection at individual, organisational and supply chain levels
- A tool for discussion and improvement not just a measure
- Non prescriptive
- Easy to understand and to use
- Can be used as a development tool at any time

Steps to success



trategic plan	SMART	Skills matrix &	Team and	Method and plan	Local CI	Preventative	Customer
	operational	workforce	individual	for data capture	accountability &	maintenance	engagement
Business plan	delivery plan	development	contribution	and analysis	authorisation		plan
		plan	defined		levels defined	Cascade system	
Finance plan				Organisation			Horizon
	Communication	Understand &	Defined	wide reporting	Change capability	Knowledge	scanning
Business	plan	balance	behaviours	frameworks		management	
intelligence		workload			Tools & approach	system	Innovation
			KPIs & PIs	Local real time	for tackling more		
		Flexible		data, visual	complex issues		
		working	PDPs	display boards,	e.g. lean, 6σ,		
				team huddles	systems thinking		
		Tidy & ordered	Feedback				
		workplace			Innovation		
		Functioning			Understanding &		
		supply chain			tracking ROI		

Ensuring the tool drives improvement.

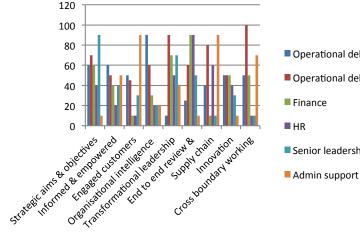
- 1. Decide why you want to undertake this activity and how results will be used
- 2. Agree who will be the central point of contact for co-ordinating the results
- 3. Decide who will participate and at what level; as a minimum it is suggested that every functional area within the organisation takes part including support functions
- 4. Communicate to ensure everyone understands the aims and objectives, the role they will play and how the results will be used
- 5. Allocate the questionnaire and ensure people have time to reflect on what has worked well and why, and to agree improvement objectives
- 6. Submit results to ICiPS for analysis
- 7. Hold a session to look at results across the organisation to learn from each other, agree cross cutting, team and individual improvement initiatives
- 8. Complete a SMART action plan
- 9. Repeat on a regular basis

Your results

A radar chart shows performance in each participating area of the organisation.



Results across the organisation are presented in a bar chart.



Operational delivery unit A Operational delivery unit B Finance Senior leadership team

What's included in the package?

A small set up fee includes everything you need to ensure success:

- A half day workshop to plan the introduction of the model
- Assessment guidance & guestionnaire
- Slide deck introducing the scheme for use within your organisation
- Action plan template
- Slide deck for reflection workshops
- One analysis of results across the organisation
- Annual licence
- In subsequent years a small annual licence fee is payable which includes:
- Annual analysis of results across the organisation
- Refreshed support materials
- Support and advice

Discounts apply for ICiPS members. For costs please contact info@icips.org