



This is the time of year when we reflect on what has been achieved and look forward to things to come.

We've had a couple of changes to the Board of Directors. Earlier in the year, Zoe Radnor moved to her new role as Dean at University of Leicester and due to increased commitments she felt she could no longer continue as a Director for ICiPS. We thank Zoe for the great work she has done for us, and we have always appreciated her input and enthusiasm. To strengthen the Board, we have recruited two new Directors; Mike Shaw and Phil Mayhew, both of whom bring extensive CI and business experience. They are already making hugely positive contributions.

In 2016 our community continued to grow; many members becoming professional members. The Health Network have also joined us as a Corporate Member; extending the ICiPS offer to all Health Network members; if this applies to you, please send us an email for full details of the benefits you can enjoy.

Our on-line application process for Professional Membership has been refined and is proving popular. It is now possible for CI practitioners worldwide to apply, and we have our first member from Australia! We are also delighted that National Grid and the University of South Wales have linked their training to our Standards of Professional Practice and we look forward to welcoming their students as Professional Members in 2017. In 2017, PM's will not only receive a certificate and membership card, but also a badge that they can wear with pride.

Speakers at our networking events, introduced new ideas and thinking that has helped members to broaden their understanding of implementing and engaging others in change. The events have also proved to be a useful platform for building networks, supporting each other and sharing ideas. We enjoyed the splendid hospitality ranging from the Edinburgh Napier University in their dramatic space age conference theatre to the historic grandeur of the Royal Geographical Society in London. I think it fair to say that we all realise that there is always something more to learn from working and collaborating together.

Our body of knowledge is growing with results from our 30 second surveys and benchmarking data from our CI maturity assessments. We will use this insight to develop themes for our future network events and research.

Looking forward we have a busy 2017 planned!



Our 2016 conference was a sell out, so we made the decision to return to the larger venue of York Racecourse for the 2017 conference in March. The outstanding line up of speakers includes Nokia; who will talk about their ground-breaking project, using data to transform Bristol City. The Olympian

Derek Redmond will be there; having been the guest speaker at the awards dinner the previous night; there are a few places left at the dinner at a nominal cost of £35.00. To make the day unforgettable, we will be welcoming a group who will bring the messages to life in a way that will captivate and educate you! All will be revealed at the conference! Book on our web site, or email your details to info@icips.org if you are interested in last minute free places.

2017 will see us push for the integration of the numerous CI groups that exist around the country. The feedback we receive is that the number is growing so rapidly that there is duplication, and the value of attending is diluted. We are therefore going to offer organisers the opportunity to join an ICiPS steering group who will set common themes for networks to explore, agree a schedule of events and feedback insight, for ICiPS to analyse and share. With ICiPS undertaking all the administration; we feel this model will deliver maximum value for money. If you would be interested please contact debbie@icips.org. Don't forget that all the presentations from our events are freely available from our 'World of Knowledge' page on the website.

During 2017 we will have our first joint event with the Health Foundation. A morning workshop will be held for those involved in delivering health services; to explore practical steps that can be taken to collaborate. Invitations will be sent early 2017, but if you have a specific interest in healthcare and would like to join us please email info@icips.org

Based on your feedback, we are introducing a new service called 'What's Up?' Questions can be submitted anonymously with answers provided by ICiPS Fellows and guest experts. This will enable those reticent about posting questions to forums; to benefit from wider advice and shared knowledge. The growing database of Q&A's will provide a valuable and living resource.

We will continue to revise the website during 2017. Having consulted with several members, we realise we need to simplify it and ensure our core purpose remains clear. We have started on this work already.

We hope to resume to sending traditional newsletters next year and we understand that they are less likely to be quarantined if you have info@icips.org already in your address book. This will ensure the newsletter automatically reaches you – we'd hate you to miss out!

So, all in all it has been a busy and productive year and we look forward to extending our reach in 2017. New Year = new horizons.

And lastly, we wish to take this opportunity of wishing you all a prosperous and healthy New Year.

