Network Events

Network events are currently being planned. If there are any subjects that would interest you, please contact us on info@icips.org

We are keen to work collaboratively with other networks so we can avoid duplication and maximize attendance. If you run a network and are interested, please contact us.

On Line Forum

We have two forums, one for Members only and a LinkedIn forum which is open to anyone including the private sector CI community.

The intention is that they are used to build support networks and to share learning and ideas.

Both are active; although members can be reluctant to ask for advice and guidance especially on simple matters.

Although this tends to be a common challenge, we would encourage you to make the most of the immense pool of knowledge and experience that is available at no cost.

Dear Reader,

We are pleased to share what has been happening over a busy few months and the things we are working towards.

As ever, it has been really busy with new members joining daily, new organisations aligning their training with our professional membership standards, not to mention the 2017 awards and conference.

Our web site had the most traffic to-date and we had to increase the capacity we have to accommodate it.

This is all great news, but we still face the same challenges around knowledge sharing between members. What should be a free and valuable opportunity to gain support from a diverse community, still isn't being used as extensively as we would like. We would like more case studies so we can all benefit from the experiences. These are things we will continue to work on over the coming months.

Can You Help?

Support Requests From Members

Our first requests is from one of our Canadian members who is seeking experience in an organisation that applies lean principles. Katherine has completed some initial training and is now wanting to understand how the principles are put into practice.
You can view Katherine's experience and profile, and make contact with her via LinkedIn https://www.linkedin.com/in/katherine-devine-9a310a25/

Our second request is from a member who is studying for an MBA. And as part of his dissertation he is seeking insight from universities who have deployed lean six sigma. If you are able to share your experiences please send your contact details to info@icips.org and we will put you in touch.

Our final request is from an APHA who are seeking site visits in Wales. If you can help please send your contact details to info@icips.org and we will put you in touch.

2017 Conference and Awards

The 2017 awards were made at an evening of celebration at York Racecourse. We had a record number of entries for 2017. The range and quality of work was inspirational and reflected a step change in understanding about what CI is; entries predominantly about innovative work that resulted in culture change, collaboration between organisations and customer centered service design.

The Collaboration category was won by Sanguis and runners up were Orbis, West London Alliance and FSA.
The Education category was won by HMRC and runners up were Glasgow City Council and Edinburgh Napier University.
The Innovation category was won by Warwickshire County Council, Aneurin Bevan University Health Board, and Kent Police & Essex Police were runners up.
The winner of the ICiPS CEO Special Award was West London Alliance.

Fellow ICiPS - A presentation was also made to Deborah Jennings from NHSBT who was awarded Fellowship of ICiPS having completed the University of Buckingham MSC in CI.
The after dinner speaker was Olympian Derek Redmond and The Land Registry (2017 Special Award winners) talked about their work. The closing date for the 2018 awards will be 30 November 2017. Entry forms will be available to download from our web site.

Ordnance Survey, Catalyst Consulting and Thomas International sponsored the awards and we thank them for their support

The following day we welcomed 160 delegates to our annual conference. Delegates heard from an outstanding line up of speakers. Enact Solutions introduced some interactive sessions to help delegates reflect on collaboration. The end of conference poll showed that all delegates agreed or strongly agreed that the day was worthwhile. Presentations can be downloaded from our knowledge data base, via the website.

2018 CI Week, Awards and Conference
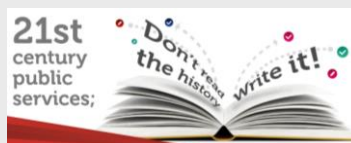
Planning for the 2018 CI week, awards and the conference has started; our challenge is to make the event different from**,** and better than this year. The theme for the conference and CI week will be:

'Don't read the history book; be part of writing it'

This year we hope to extend CI week participation by joining up with other CI networks.

Key dates:

- Corporate members need to register for CI week resource packs by 30 October 2017.
- The closing date for the 2018 awards is 30 November 2017.

Highlighted Findings From Our 30 Second Surveys

Thank you to everyone who has taken part in a 30 second survey. The topics are based on insights gained from our member community. We are pleased to share some of the findings below.

Poor behavior - 90% of respondents have seen malpractice in the workplace but only 48% of those went on to report it. Of those that didn't do anything, 50% said it was because they didn't think it would make any difference. Out of those that did, 90% did something because of their personal code of ethics.

Knowledge management - 60% of respondents said their organisation didn't have a knowledge management strategy and 17% didn't know if they had or not. Of those that do have one, 50% said it was used to measure KPIs. 50% referred to intelligence within and outside of their organisations as a matter of course, but 60% felt knowledge management in their organisations to be poor. 100% of respondents said the system was only reviewed for effectiveness at times.

Meetings - Respondents spent an average of 35% of their working week in meetings. Of these meeting, 45% were considered of no direct relevance and 30% felt the information could have been gathered in different ways. Words describing the culture of meetings were predominantly negative and included overkill, overbearing, fanatical, excessive, saturated, pandemic, and unnecessary. Positive words used to describe them included; discussion, informal.

Change – 30% said that allocation of resource was linked to the strategic program of change, 30% that allocation of resource is determined by return on investment, 30% that allocation of resource is based on first come first served and 10% that it was to address risk. Only 10% felt that change activity was visible across the organisation.

Please continue to participate – information gathered will help inform the subjects we address at events, and further research.

THE UNIVERSITY OF
BUCKINGHAM

Students Complete MSC in CI

The first cohort of students are now coming to an end of their studies with the University of Buckingham. They have reported that although challenging, it was enjoyable and life changing. The students automatically become professional members of ICiPS at Fellow level.

ICiPS and Loughborough University white paper due for release.

Loughborough University

The much anticipated white paper produced in conjunction with the University of Loughborough will be ready to release this month. Watch Twitter @icips for the announcement.

Are you a member of the Q network?

We are delighted that the Heath Foundation network 'Q' have become a corporate member; making available all the benefits that brings to their network.

If you signed up as a guest before this arrangement was made, let us know; we will upgrade your status and send an information pack outlining benefits that include free applications to become a Professional member.

Refresh of our Professional Standards of Practice

It is three years since we reviewed our standards of professional practice, so this year we will be gathering the views of corporate members, university partners, industry experts and licensed delivery bodies to ensure the standard embraces the latest thinking.

Existing professional members will not need to re-accredit, but we will inform them of any additions so they can update their knowledge through CPD.

To make access to the application system easier, we are exploring ways to enable single sign on.

Calling all ICiPS professionals - Exciting vacancy at VOA

CI Trained to practitioner level, fixed term up to March 2019 (with the potential for permanent)

Full details on our website shortly